## Celebrating You • GRATITUDE REPORT 2017



The Tuality Healthcare
Foundation supports
Tuality Healthcare
by funding projects and
programs that enrich the
patient experience
and wellness
of our community.

# Tuality Healthcare

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#### Stories of Gratitude

Gratitude is the best medicine. It heals your mind, body and spirit. This report shares stories of gratitude and celebrates your generosity. We are grateful for your support.

Olivia Alcaire, Hillsboro City Councilor, searched for answers and empathy when her father suffered a stroke during heart surgery at an area hospital. She found them only when he was transferred to Tuality Healthcare. Olivia and her family noticed a difference at Tuality. It was calmer, less intimidating and the care providers were personal and genuine in their interactions. As a Latino family, they felt comfortable at Tuality and were grateful for the staff diversity. It meant she didn't have to explain cultural preferences for her father's care. Olivia realizes she may need



Olivia Alcare as an infant with her father.

hospital services someday. She will choose Tuality for many reasons—its diversity pledge to the community, its empathetic caregivers, and its proximity to home.



Erica Hranicka, OT, and Jakub Langer, MD

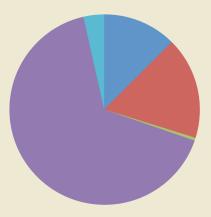
A grateful patient (who wishes to remain anonymous) wrote a letter of appreciation to Tuality Healthcare surgeon Dr. Jakub Langer and occupational therapist Erica Hranicka. Included was a generous gift in gratiude for the outstanding care he received following a serious hand injury. After five hours of surgery, Dr. Langer told "John" he did his best to repair the multiple nerves and tendons that had been severed. After

30 therapy sessions, John can finally

shake hands with Dr. Langer. He believes he could have ended up with a "pitifully-crippled hand" if not for everyone at Tuality helping him. John attributed his recovery to Dr. Langer's immediate response and skillful repair of his hand, and Erica's help turning his "ugly, swollen club" back into the hand he remembered.

### **HEAL · COMFORT · EDUCATE**

# Your 2017 contributions supported the following programs:



- ¡Salud! Services \$612,532
- Scholarships \$32,682
- Education \$116,060
- Equipment \$159,649
- Patient & Family Comfort \$4,629

### Your 2017 Gifts...

**HEAL** Major purchases included a breast health portable specimen imager to improve patient safety and satisfaction, as well as therapy equipment for the new Rehabilitation Services Clinic. Through ¡Salud! Services, more than 5,000 medical and dental encounters were provided to Oregon's seasonal vineyard workers and their families. This 26-year-old program is funded by annual proceeds of ¡Salud! The Oregon Pinot Noir Auction.

**COMFORT** Contributions provided cooling towels for women in labor, a blanket warmer for cancer patients, and new decking for the Baker Memorial Healing Garden. Gifts also supported a trauma-informed care conference for hospital chaplains and faith community nurses to assist individuals who suffered child abuse or neglect. In addition, spiritual communication boards were made available to help patients express their spiritual needs while in the hospital.

**EDUCATE** Donations subsidized Spanish classes for Tuality employees to help them assist Spanish-speaking patients and families. In addition, employee scholarships were granted to further their education and enhance their skills. Scholarships were also awarded to two area high school students to pursue careers in healthcare. Low and no-cost education programs on diabetes, breast feeding, tobacco cessation, and more were offered to the community.



### Happy 100th Tuality!

Minnie Jones Coy, an enterprising woman with only a fourth-grade education, founded Jones Hospital in Hillsboro, Oregon in 1918. On this cornerstone, Tuality Healthcare was established as a nonprofit institution in 1952 to provide care for everyone in the community. It's still growing a century later.

#### **OUR NEXT 100 YEARS**

As an OHSU Partner, our future looks bright. Our affiliation combines Tuality's deep community roots with OHSU's advanced specialty care. OHSU specialists have established practices at Tuality in neurosurgery, orthopedic surgery, maternal fetal medicine, and more. Bariatric and expanded family medicine services are on the horizon, as well as other programs.

A century after Minnie Jones Coy made a commitment to the people of Hillsboro, Tuality Healthcare continues to provide world-class healthcare from Washington County to the coast.

LEARN HOW YOU CAN HELP TUALITY HEALTHCARE SHINE BRIGHTLY FOR YEARS TO COME. Visit www.tualityfoundation.org.